

UVC and UVS Systems



Warranty

RainHarvest Systems, including RainFlo and Progressive Pump & Treatment branded products, provides a 1-year manufacturer's defect warranty. RainHarvest Systems warrants its systems to be free of defects in materials and workmanship for a period of 1 year from the date of startup, but not later than 15 months from the date of shipment.

RainHarvest Systems requires correct handling, assembly, installation, and operation according to the installation manual and accepted industry best practices. This warranty is limited to repairing or replacing any defective component at RainHarvest Systems' discretion and does not apply to equipment that has been damaged, misappropriated, modified, or not properly maintained. This warranty does not cover improper installation, vandalism, or any incidental, consequential, or acts of God; repairs or replacements made without following manufacturer's guidelines, incorrect service, or repairs; or environmental and installation impacts such as, exposure to chemicals, run-dry, freezing/lightning, or poor water quality.

For warranty claims, RainHarvest Systems must be notified within 72 hours of initial concern or failure for troubleshooting and appropriate next steps. Unauthorized repairs are not covered by the warranty. The warranty is limited to repair or replacement only. Any incurred shipping or freight costs are not covered by the warranty and are the responsibility of the owner. No associated impacts or costs as a result of failure are included or implied. If a failure is determined not to be a manufacturer's defect, any resulting components or costs will be the responsibility of the owner/operator.